



Dr. B. B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

Accredited by NAAC with B++ Grade (Cycle I)

Affiliated to Mangalore University

(A Unit of Coondapur Education Society (R.), Kundapura)

In Association with

TURNAROUNDS AVIATION ACADEMY

Certificate Course

on

Aviation & Hospitality Management



TURNAROUNDS AVIATION ACADEMY

This is to certify that Mr./Miss H SHREYA SHETTY

has successfully completed Aviation & Hospitality Management Certificate Course

with A+ grade during the year 2023-24

[Signature]

Chief Co-ordinator

[Signature]
Principal

Dr. B.B. Hegde First Grade College
Kundapura -576201

[Signature]

Prof. K. Umesh Shetty
Principal



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TURNAROUNDS AVIATION ACADEMY

This is to certify that Mr./Miss GOWTHAMI R

has successfully completed Aviation & Hospitality Management Certificate Course

with A++ grade during the year 2023-24

W. P. Rao

Chief Co-ordinator

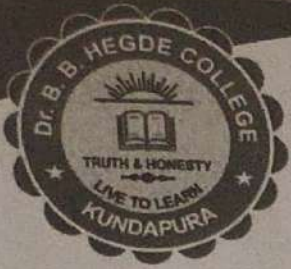
[Signature]

Principal

Dr. B.B. Hegde First Grade College
Kundapur - 576201

[Signature]

Prof. K. Umesh Shetty
Principal



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TURNAROUNDS AVIATION ACADEMY

This is to certify that Mr./Miss ABDUL ZAHIR

has successfully completed Aviation & Hospitality Management Certificate Course

with C grade during the year 2023-24

W. H. H. H.

Chief Co-ordinator

[Signature]
Principal

Dr. B.B. Hegde First Grade College
Kundapur - 576201

[Signature]

Prof. K. Umesh Shetty
Principal

Dr. B.B. HEGDE FIRST GRADE COLLEGE, KUNDAPURA

CERTIFICATE COURSES : 2023-24

Result Sheet

Course Name: Aviation & Hospitality Management. Total Marks: 50

Co-ordinator: Mrs. Avitha M. Correa

| Sl. No. | Roll No. | Name | Class & Section | Marks Obtained | Grade Point | Alpha Sign Grade |
|---------|--------------|-----------------|-----------------|-------------------|-------------|------------------|
| 1. | BCM 23023 | A Shreya Shetty | IBcom A | 36 ⁷² | 07 | A+ |
| 2. | 23050 | Rashmitha | IBcom A | 29 ⁵⁸ | 05 | B+ |
| 3. | 23081. | Abdul Zahir | IBcom B | 18 ³⁶ | 03 | C |
| 4. | 23092 | Deeksha | IBcom B | 45 ⁹⁰ | 09 | O |
| 5. | 23095 | Growthami R | IBcom B | 40 ⁸⁰ | 08 | A++ |
| 6. | 23099 | Kshamadevi | IBcom B | Ab | Ab | Ab |
| 7. | 23103 | Meghana | IBcom B | 44 ⁸⁸ | 08 | A++ |
| 8. | 23105 | Nagashree Bhat | IBcom B | 48 ⁹⁶ | 09 | O |
| 9. | 23111 | Pallavi | IBcom B | 45 ⁹⁰ | 09 | O |
| 10. | 23114 | Prajna | IBcom B | 41 ⁸² | 08 | A++ |
| 11. | 23118 | Preethika | IBcom B | 48 ⁹⁶ | 09 | O |
| 12. | 23128 | Riyan Fathima | IBcom B | 32 ⁶⁴ | 06 | A |
| 13. | 23172 | Chaitanya C | IBcom C | 40 ⁸⁰ | 08 | A++ |
| 14. | 23176 | Deeksha | IBcom C | 42 ⁸⁴ | 08 | A++ |
| 15. | 23177 | Deekshitha | IBcom C | 38 ⁷⁶ | 07 | A+ |
| 16. | 23206 | Sameesh U | IBcom C | 29 ⁵⁸ | 05 | B+ |
| 17. | 23226 | Sujan | IBcom C | 33 ⁶⁶ | 06 | A |
| 18. | 23234 | Vijayalakshmi R | IBcom C | 40 ⁸⁰ | 08 | A++ |
| 19. | 23043 | Prathviraj | IBcom C | 34 ⁶⁸ | 06 | A |
| 20. | BBA 23003 | Akshitha | IBBA | 50 ¹⁰⁰ | 09 | O |
| 21. | 23005 | Ashik Mandara | IBBA | 39 ⁷⁸ | 07 | A+ |
| 22. | 23007 | Dhanush | IBBA | 20 ⁴⁰ | 03 | C |

| | | | | | | |
|-----|-------|--------------|------|----|----|-----|
| 23. | 23014 | Keerthan | IBBA | 32 | 06 | A |
| 24. | 23015 | Keerthana N | IBBA | 41 | 08 | A++ |
| 25. | 23016 | Keshan | IBBA | 49 | 09 | O |
| 26. | 23017 | Lava | IBBA | 41 | 08 | A++ |
| 27. | 23018 | Mani Pranam | IBBA | Ab | Ab | Ab |
| 28. | 23019 | Madhura B | IBBA | 47 | 09 | O |
| 29. | 23022 | Mithun | IBBA | 39 | 07 | A+ |
| 30. | 23024 | Nagendra B | IBBA | 45 | 09 | O |
| 31. | 23026 | Nithesh | IBBA | 34 | 06 | A |
| 32. | 23028 | Pavan | IBBA | 33 | 06 | A |
| 33. | 23030 | Pramod | IBBA | 23 | 03 | C |
| 34. | 23032 | Pratham | IBBA | 49 | 09 | O |
| 35. | 23033 | Praveen | IBBA | 30 | 06 | A |
| 36. | 23034 | Praveen | IBBA | 27 | 04 | B |
| 37. | 23035 | Rachana | IBBA | 43 | 08 | A++ |
| 38. | 23038 | Rishmitha | IBBA | 37 | 07 | A+ |
| 39. | 23040 | Sachin | IBBA | 32 | 06 | A |
| 40. | 23041 | Sagar | IBBA | 48 | 09 | O |
| 41. | 23042 | Shana | IBBA | 40 | 08 | A++ |
| 42. | 23044 | Sameeksha | IBBA | 49 | 09 | O |
| 43. | 23045 | Sampanna | IBBA | 32 | 06 | A |
| 44. | 23046 | Saroja | IBBA | Ab | Ab | Ab |
| 45. | 23047 | Shamanth | IBBA | 45 | 09 | O |
| 46. | 23048 | Sharvari | IBBA | 50 | 09 | O |
| 47. | 23049 | Shravya | IBBA | 45 | 09 | O |
| 48. | 23052 | Sinchana | IBBA | 48 | 09 | O |
| 49. | 23054 | Sinchana | IBBA | 48 | 09 | O |
| 50. | 23055 | Sheha Kharvi | IBBA | 29 | 05 | B+ |
| 51. | 23056 | Srajan SK | IBBA | 48 | 09 | O |
| 52. | 23059 | Sujan | IBBA | 49 | 09 | O |
| 53. | 23061 | Sushanth | IBBA | 37 | 07 | A+ |

| | | | | | | | |
|-----|--------------|-------------|--------|----|----|----|----|
| 54. | 23062 | TV Ncha | IBBA | 38 | 76 | 07 | A+ |
| 55. | 23064 | Vishal | IBBA | 46 | 92 | 09 | O |
| 56. | 23066 | Yuvraj | IBBA | 49 | 98 | 09 | O |
| 57. | BCA 23080 | Divya | IBCA B | 34 | 68 | 06 | A |
| 58. | 23109 | Sanvi | IBCA B | 36 | 72 | 07 | A+ |
| 59. | 23113 | Shreya A | IBCA B | 36 | 72 | 07 | A+ |
| 60. | 23115 | Shruthi | IBCA B | 30 | 60 | 06 | A |
| 61. | 23116 | Sowmya | IBCA B | 20 | 40 | 03 | C |
| 62. | 23117 | Spoorthi SM | IBCA B | Ab | - | Ab | Ab |
| 63. | | | | | | | |
| 64. | | | | | | | |
| 65. | | | | | | | |

Percentage of Marks for declaration of grades:

| Aggregate percentage | Grade point | Alpha sign grade | class |
|-----------------------------|-------------|------------------|------------------------------|
| 90% and above | 9 | O | First Class with Distinction |
| 80% and above but below 90% | 8 | A++ | |
| 70% and above but below 80% | 7 | A+ | |
| 60% and above but below 70% | 6 | A | First Class |
| 55% and above but below 60% | 5 | B+ | High Second class |
| 50% and above but below 55% | 4 | B | Second Class |
| 35% and above but below 50% | 3 | C | Pass Class |
| Below 35% | 2 | D | Fail |

Co-ordinator *P. Prithvi*
03/07/24

Principal *[Signature]*
03/07/24
Principal
Dr. B.R. Hegde First Grade College
Kundapura - 576201

Dr. B. B. Hegde First Grade College, Kundapura
Certificate Course Examination, June 2024
Certificate Course in Aviation & Hospitality Management - BBHCAHM

Duration: One Hour

Max. Marks: 50

Section – A

Multiple choice questions

5x1=5

- 1) Which is the smallest aircraft in India?
 - a. Vistara
 - b. A380
 - c. Boeing 747
 - d. Starr bumble bee II

- 2) Commercial aircrafts are used to transfer of
 - a. Cargo and passenger
 - b. Military items
 - c. Weapons
 - d. Special cargo

- 3) Ramp area refers to
 - a. parking of an aircraft
 - b. Landing
 - c. Take-off
 - d. Operations

- 4) The word aviation refers to
 - a. Bird
 - b. Bees
 - c. Animals
 - d. Insect

- 5) Expansion of GDS
 - a. Global distribution system
 - b. Globe distributing system

Section – B

Answer in one sentence

5x1=5

- 6) Define runway?
- 7) What is a ramp?
- 8) Which are the reservation systems?
- 9) Define Boarding pass?
- 10) What are booking codes?



Section - C

5x2=10

Answer the following

- 11) Write the platforms of GDS
- 12) How many types of aircrafts are there? Mention the names.
- 13) What are airlines? Give 2 examples.
- 14) Mention the functions of reservation system
- 15) Write about baggage checking

Section - D

4x5= 20

Answer the following

- 16) Explain each step involved in baggage check-in.
- 17) Mention the types of airlines and explain each.
- 18) Which are the types of tickets? Explain each.
- 19) Explain the role of BBA and BMA machine

Section - E

1x10=10

Answer the following

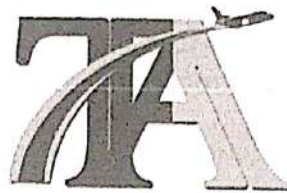
- 20) Explain the steps involved in the check-in procedure

OR

- 21) Explain the terms
 - a. Ramp
 - b. Aircraft
 - c. Airline
 - d. Runways
 - e. Air transportation

**DR. B. B. HEGDE
FIRST GRADE
COLLEGE,**

KUNDAPURA



TURNAROUNDS AVIATION ACADEMY

Curated Curriculum

- Communication
- Aviation
- Ground Handling

Module 1: Communication

Chapter 1 - What is Communication

- Introduction to communication and its importance.
- The process of communication.
- Communication channels and barriers.

Chapter 2 - Importance of Communication

- The role of effective communication in personal and professional life.
- Verbal and non-verbal communication skills.
- Interpersonal communication and its significance.

Chapter 3 - Interview Mock Drill

- Preparing for job interviews - Resume building, dress code, and etiquette.
- Conducting mock interviews and providing feedback.
- Group discussions and interview scenarios.

Module 2: Aviation

Chapter 1 - Introduction to Aviation Industry

- Overview of the aviation industry and its evolution.
- Key players in the aviation sector (airlines, airports, regulatory bodies).
- Historical milestones in aviation.

Chapter 2 - Scope and Growth Opportunities in Aviation Industry Worldwide.

- Global trends and statistics in aviation.
- Emerging markets and opportunities in the aviation sector.
- Job application Process.

Chapter 3 - Grooming in Aviation

- Importance of grooming.
- Types of grooming.
- Grooming Process

Module 3: Ground Handling

Chapter 1 - What is Ground Handling

- Definition and importance of ground handling in aviation.
- Key responsibilities of ground handling personnel.
- Safety considerations in ground handling operations.

Chapter 2 - Types of Ground Handling

- Passenger services and baggage handling.
- Aircraft servicing and maintenance.
- Cargo handling and logistics.

Chapter 3 - Ground Handling Jobs

- Ground crew roles and responsibilities.
- Ground handling equipment and technology.
- Simulation exercises and practical demonstrations.



Principal
Dr. B.B. Hegde First Grade College
Kundapura -576201.

Dr. B. B. Hegde First Grade College, Kundapura

Certificate Course 2023-24
Aviation & Hospitality Management

| Sl. No | USN No | Roll No | Class Section | Student Name | Father Name | Certificate Course |
|--------|--------------|----------|---------------|-------------------------|--------------------|-----------------------------------|
| 1 | U05BB23C0295 | BCM23023 | I B.Com [A] | H SHREYA SHETTY | SANTHOSH SHETTY | Aviation & Hospitality Management |
| 2 | U05BB23C0005 | BCM23050 | I B.Com [A] | RASHMITHA MOGAVEERA | SHRIDHAR N | Aviation & Hospitality Management |
| 3 | U05BB23C0359 | BCM23081 | I B.Com. [B] | ABDUL ZAHIR | K SHAFIULLA | Aviation & Hospitality Management |
| 4 | U05BB23C0199 | BCM23095 | I B.Com. [B] | GOWTHAMI R | RATHNAKARA POOJARY | Aviation & Hospitality Management |
| 5 | U05BB23C0328 | BCM23099 | I B.Com. [B] | KSHAMADEV I S POOJARY | SHEKHAR T POOJARY | Aviation & Hospitality Management |
| 6 | U05BB23C0186 | BCM23103 | I B.Com. [B] | MEGHANA | SHREEDHAR BIDUVAL | Aviation & Hospitality Management |
| 7 | U05BB23C0058 | BCM23105 | I B.Com. [B] | NAGASHREE BHAT | SHRIDHAR BHAT | Aviation & Hospitality Management |
| 8 | U05BB23C0251 | BCM23111 | I B.Com. [B] | POOJARY PALLAVI CHANDRA | CHANDRA POOJARY | Aviation & Hospitality Management |
| 9 | U05BB23C0013 | BCM23114 | I B.Com. [B] | PRAJNA | MANAMOHAN | Aviation & Hospitality Management |
| 10 | U05BB23C0054 | BCM23118 | I B.Com. [B] | PREETHIKA | RANGANATHA CHARODI | Aviation & Hospitality Management |
| 11 | U05BB23C0078 | BCM23128 | I B.Com. [B] | RIYAN FATHIMA | MOHAMMED HAYATH | Aviation & Hospitality Management |
| 12 | U05BB23C0094 | BCM23172 | I B.Com. [C] | CHAITHANYA C | CHANDRA MADIVALA | Aviation & Hospitality Management |
| 13 | U05BB23C0342 | BCM23176 | I B.Com. [C] | DEEKSHA | KRISHNA MESTHA | Aviation & Hospitality Management |
| 14 | U05BB23C0038 | BCM23177 | I B.Com. [C] | DEEKSHITHA | SHANKAR POOJARY | Aviation & Hospitality Management |
| 15 | U05BB23C0330 | BCM23206 | I B.Com. [C] | SAMEESH U | UMESH | Aviation & Hospitality Management |
| 16 | U05BB23C0351 | BCM23226 | I B.Com. [C] | SUJAN | LAXMAN DEVADIGA | Aviation & Hospitality Management |
| 17 | U05BB23C0067 | BCM23228 | I B.Com. | SUMITH | SANJEEVA | Aviation & |

| | | | [C] | | POOJARI | Hospitality Management |
|----|--------------|----------|-----------------|-----------------------|--------------------------|---|
| 18 | U05BB23C0146 | BCM23234 | I B.Com. [C] | VIJAYALAKSHM I R | RAJU POOJARI | Aviation & Hospitality Management |
| 19 | U05BB23M0033 | BBA23003 | I BBA | AKSHITHA | ANNAPPA MOGAVEERA | Aviation & Hospitality Management |
| 20 | U05BB23M0053 | BBA23005 | I BBA | ASHIK MANDARA | KESHAV SHETTY | Aviation & Hospitality Management |
| 21 | U05BB23M0049 | BBA23007 | I BBA | DHANUSH | MANJUNATHA | Aviation & Hospitality Management |
| 22 | U05BB23M0028 | BBA23014 | I BBA | KEERTHAN | KARUNAKAR SHETTY | Aviation & Hospitality Management |
| 23 | U05BB23M0052 | BBA23015 | I BBA | KEERTHANA N | NAGARAJA | Aviation & Hospitality Management |
| 24 | U05BB23M0048 | BBA23016 | I BBA | KISHAN | GANESHA MOGAVEERA | Aviation & Hospitality Management |
| 25 | U05BB23M0054 | BBA23017 | I BBA | LAVA | SHEENA KULALA | Aviation & Hospitality Management |
| 26 | U05BB23M0001 | BBA23018 | I BBA | MANI PRANAM KUMAR | LAXMAN POOJARY | Aviation & Hospitality Management |
| 27 | U05BB23M0008 | BBA23019 | I BBA | MADHURA B | BASAPPA | Aviation & Hospitality Management |
| 28 | U05BB23M0029 | BBA23022 | I BBA | MITHUN | BABU MOGAVEERA | Aviation & Hospitality Management |
| 29 | U05BB23M0046 | BBA23024 | I BBA | NAGENDRA B | NITHYANANDA SHEREGARA | Aviation & Hospitality Management |
| 30 | U05BB23M0057 | BBA23026 | I BBA | NITESH | GANESH POOJARY | Aviation & Hospitality Management |
| 31 | U05BB23M0027 | BBA23028 | I BBA | PAVAN | RAJU POOJARY | Aviation & Hospitality Management |
| 32 | U05BB23M0030 | BBA23030 | I BBA | PRAMOD | SANJEEVA POOJARY | Aviation & Hospitality Management |
| 33 | U05BB23M0020 | BBA23032 | I BBA | PRATHAM P BHANDARY | PRAVEEN BHANDARY | Aviation & Hospitality Management |
| 34 | U05BB23M0006 | BBA23033 | I BBA | PRAVEENA | MANJUNATHA | Aviation & Hospitality Management |
| 35 | U05BB23M0056 | BBA23034 | I BBA | PRAVEENA | NAGARAJA | Aviation & Hospitality Management |

| | | | | | | |
|----|--------------|----------|-------|-----------------------|-----------------------|-----------------------------------|
| 36 | U05BB23M0013 | BBA23035 | I BBA | RACHANA | NAGARAJ KHARVI | Aviation & Hospitality Management |
| 37 | U05BB23M0037 | BBA23038 | I BBA | RISHMITHA | SATHISHA HEGDE | Aviation & Hospitality Management |
| 38 | U05BB23M0031 | BBA23040 | I BBA | SACHIN | SUBRAMANYA | Aviation & Hospitality Management |
| 39 | U05BB23M0065 | BBA23041 | I BBA | SAGAR | GANESHA DEVADIGA | Aviation & Hospitality Management |
| 40 | U05BB23M0007 | BBA23042 | I BBA | SAHANA SUNIL MUJUMDAR | SUNIL MUJUMDAR | Aviation & Hospitality Management |
| 41 | U05BB23M0024 | BBA23044 | I BBA | SAMEEKSHA | NARASIMHA POOJARI | Aviation & Hospitality Management |
| 42 | U05BB23M0005 | BBA23046 | I BBA | SAROJA | UDAYA SHETTY | Aviation & Hospitality Management |
| 43 | U05BB23M0004 | BBA23047 | I BBA | SHAMANTH J H | HARISH K S | Aviation & Hospitality Management |
| 44 | U05BB23M0015 | BBA23048 | I BBA | SHARVARI D | DAYANANDA N | Aviation & Hospitality Management |
| 45 | U05BB23M0021 | BBA23049 | I BBA | SHRAVYA | SUDHAKAR SHETTY | Aviation & Hospitality Management |
| 46 | U05BB23M0059 | BBA23052 | I BBA | SINCHANA | ANANDA SHETTY | Aviation & Hospitality Management |
| 47 | U05BB23M0014 | BBA23054 | I BBA | SINCHANA | SANJEEVA DEVADIGA | Aviation & Hospitality Management |
| 48 | U05BB23M0019 | BBA23055 | I BBA | SNEHA KHARVI | K SUDHAKAR KHARVI | Aviation & Hospitality Management |
| 49 | U05BB23M0066 | BBA23056 | I BBA | SRAJAN S K | SURESHA MOGAVEERA | Aviation & Hospitality Management |
| 50 | U05BB23M0045 | BBA23059 | I BBA | SUJAN | SUDHAKARA SHETTY | Aviation & Hospitality Management |
| 51 | U05BB23M0063 | BBA23061 | I BBA | SUSHANTHA SHETTY | SURESHA SHETTY | Aviation & Hospitality Management |
| 52 | U05BB23M0003 | BBA23062 | I BBA | T V NEHA NAIR | T R VIJAYA KUMAR NAIR | Aviation & Hospitality Management |
| 53 | U05BB23M0043 | BBA23064 | I BBA | VISHAL | KRISHNAMOORTHI MESTHA | Aviation & Hospitality Management |
| 54 | U05BB23M0044 | BBA23066 | I BBA | YUVARAJA | SANTHOSHA SHETTY | Aviation & Hospitality Management |

| | | | | | | |
|----|--------------|----------|-------------------|-------------|---------------------|---|
| | | | | | | Management |
| 55 | U05BB23S0021 | BCA23080 | I BCA [B]- Gen | DIVYA | CHANDRA DEVADIGA | Aviation & Hospitality Management |
| 56 | U05BB23S0101 | BCA23109 | I BCA [B]- Gen | SANVI | VASANTH SHETTY | Aviation & Hospitality Management |
| 57 | U05BB23S0100 | BCA23113 | I BCA [B]- Gen | SHREYA A | ANNAPPA ACHARI | Aviation & Hospitality Management |
| 58 | U05BB23S0087 | BCA23115 | I BCA [B]- Gen | SHRUTHI | GANAPATHI GOWDA | Aviation & Hospitality Management |
| 59 | U05BB23S0088 | BCA23116 | I BCA [B]- Gen | SOWMYA | CHANDRA DEVADIGA | Aviation & Hospitality Management |
| 60 | U05BB23S0120 | BCA23117 | I BCA [B]- Gen | SPOORTI S M | SUNIL | Aviation & Hospitality Management |
| | | | | | | |